

Job Title	Service Engineer
Reports to	Service Manager

Medical Supply Company

Medical Supply Company was established in 1971 and is an Irish owned Company. We are ISO9001 accredited and distribute laboratory products to Research, Diagnostic and Industrial laboratories. Medical Supply Company is one of the largest laboratory supply companies in Ireland and has 10 sales representatives, all educated to PhD, MSc or degree level. We have 4 service engineers trained to support the equipment we supply. Medical Supply Company offers service, maintenance and IT support for all products sold.

Job Description

We are looking to recruit a service engineer to support our portfolio of laboratory equipment.

Job Responsibilities

- Responsible for providing on-site service of laboratory equipment repairing / routine preventive maintenance service in Ireland and N Ireland
- Installation, maintenance, testing and repairing equipment
- Troubleshoot minor software problems, upgrade firmware
- Provide training to customers
- Ensure product and service quality achievement
- Build and maintain relationships with our customers
- Promote and grow the service business of MSC
- Cooperation with MSC Sales Team to identify and progress opportunity for the sale of new equipment

Requirements

- Qualification (NFQ Level 6 or above) in Electrical, Mechanical, Mechatronic, HVAC Engineering or related discipline
- Full clean driving licence
- Current passport and willingness to travel abroad for product training
- Excellent IT skills
- Knowledge in laboratory/medical equipment is desirable but not a necessity
- Good communication and interpersonal skills
- Ability to work independently, be self-motivated, and manage own workload

Apply for this role

Please apply directly on our website www.medical-supply.ie/service-engineer/.